

Critical Information Summary

This summary does not reflect any discounts, bonus data or promotions which may apply from time to time.

Zetifi Network Plan – month to month

Plan ID: 15032008

Information on this Service

This plan is for a postpaid mobile broadband service for use within Australia with Zetifi repeaters.

Minimum monthly charge	\$33
Data usage	There is no included data in the Zetifi Network Plan. You will be charged \$10 for each 1GB data.
Cancellation fees	There are no plan cancellation fees. If applicable, you'll need to pay out any remaining device payments in full and all charges incurred up to the cancellation date.

Devices

The only devices eligible for this plan are the ZetiRover and the ZetiCell

Cancellation

You can cancel your plan at any time with no cancellation fee. You'll need to pay all charges and fees incurred up to the date the service was cancelled. You will also receive a pro-rated refund of your plan's access fee for your last billing period based on when you cancelled your plan. This is subject to your Australian Consumer Law rights.

Understanding your bill

You're billed in advance for the access fee and in arrears for data usage.

Your billing cycle is based on the day that you register your first device.

When you add an additional device part way through a billing period, your next bill will have part month charges.

Data billing

All data usage on the Zetifi network is charged at \$10/GB. Data will be charged per GB or part thereof. Data usage is pooled across all of your Zetifi devices. If you use more than 20GB on a single billing account, we may restrict your data or slow your speed to 256Kbps until the next billing period.

Monitoring and managing data usage

Monitor your unbilled data usage via the Zetifi app.

We will send notifications to you via the Zetifi App when we automatically add an additional 1GB data for \$10 to your account.

You can set up email alerts to monitor your data usage by contacting the Zetifi support team.

Support

If you need a hand with anything you can call 1300 093 711 (or 02 9055 2095) to speak to someone about your device, plan or to obtain a copy of this summary in an alternative / accessible format.

Complaints or Disputes

If you have a problem or complaint about your service you can:

Call 02 6000 9015

Email complaints@zetifi.com

Using your service overseas

International Roaming is not supported.